

# Adora Return & Refund Policy

Thanks for shopping at Adora Children's Boutique. If you are not entirely satisfied with your purchase, we are here to help. Please read the policy below and email us at info@adorakidz.com to initiate the return.

### Returns

You have 10 calendar days to return an item from the date you received it.

To be eligible for a return, your item must be unused and in the same condition that you received it. We reserve the right to not accept a return if the item has been at all damaged or worn.

Your item must be in the original packaging.

Your item needs to have the receipt or proof of purchase.

### Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item. If your return is approved, we will initiate a refund to your credit card (or original method of payment).

We will process your refund within 3 days of receipt . You will receive the credit within a certain amount of days, depending on your card issuer's policies.

## Shipping

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.

## **Contact Us**

If you have any questions on how to return your item to us, contact us.